



ACTION
DIGITAL
DIRECT
We Deliver



ACTION
DEAFNESS

Registered Charity No: 1163758

SignLive

Online BSL Interpreting



- On demand 24/7, 365 days per year.
- Free calls to the Community Directory.
- Use on iOS, Android or a laptop/desktop.



www.signlive.co.uk (contact us via live chat)
email: hello@signlive.co.uk | call: 0330 822 0288

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INTRODUCTION



WELCOME TO ACTION DIGITAL DIRECT

The UK's most comprehensive brochure for deaf and hard of hearing people.

There is a world of assistive equipment available for deaf and hard of hearing people. To point you in the right direction, we've written an EXCLUSIVE Deaf Equipment Explained guide to explain how technology can work for you and perhaps introduce you to some products that you didn't even know existed!

The latest assistive technology is smart and easy to use.

MONEY BACK GUARANTEE

Our no hassle, 28-day, money back guarantee policy is exactly that - if you don't like, or you're unhappy with the product you have purchased, you can return it to us, in its original packaging, for a full refund. Product refunds are valid for 28 days from the day your item has been shipped to you the customer.

DELIVERY

Costs will vary depending on what you order.

INSTALLATION SUPPORT

If you need help installing or using your product, our dedicated team of product experts are here to help.

PRODUCT EVALUATION

Our products are evaluated extensively to ensure its quality will be of benefit for you in your hearing loss environment.

HOW TO ORDER



HOW TO ORDER WITH US

To place an order with us, simply contact our representatives. We welcome your calls via SMS, voice and text relay.

Telephone: 01905 746301

Mobile: 07725 244129

Email: equipment@actiondeafness.org.uk

A member of our equipment team will be ready to take your order for you.

Any order you place with us is an offer for you to buy products. We accept that offer when we receive your payment, not before.

If we cannot provide the product/s you order, we will give you the option to cancel your order or receive an alternative product/s. If necessary we may cancel your order, or you may cancel it before we have sent the product/s to you (see Clause 6 for more on your cancellation rights). If you have already paid for the product/s, we will refund you in full.

For urgent technical help or queries, please contact our Equipment team on:

Mobile: 07725 244129

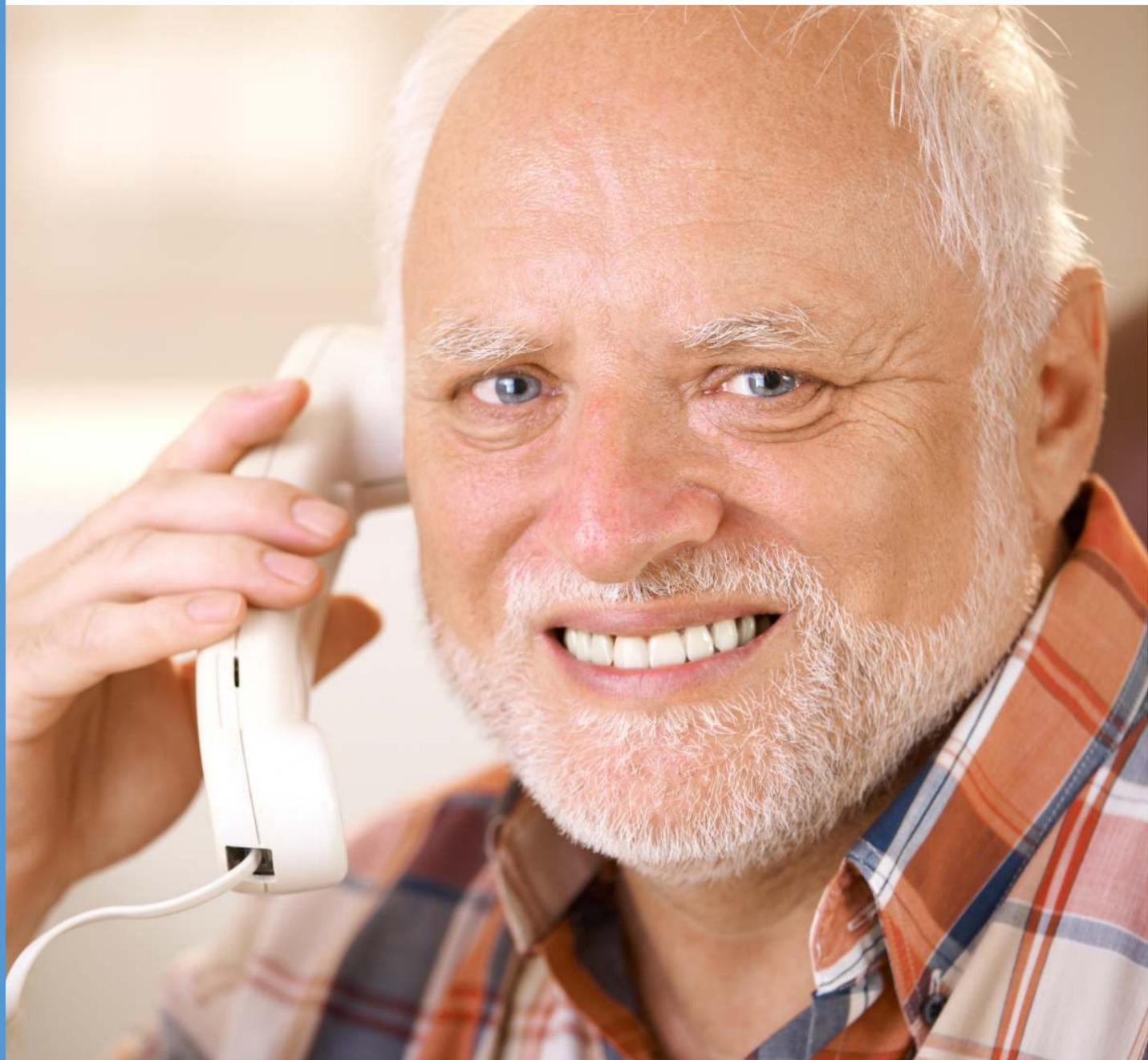
Monday to Friday 9am to 5pm.

24 Hour voice/sms service available.

VAT EXEMPTION –

If you have a hearing loss then you may be eligible for VAT Relief for some items within our shop. To qualify for VAT exemption, you would need to be registered with your local health authority or GP as having a hearing disability or a communicative disability.

You will be required to fill in a VAT Exemption form during the payment process.



GEEMARC CL100 AMPLIFIED DESK TELEPHONE

The CL100 amplified phone is an easy-to-use big button telephone and is fully hearing aid compatible for interference free hearing. It has a receiving volume of up to 30dB making it easy to hear the adjustable tone control means you can adjust the pitch of the receiving sound to customise it to your hearing loss. This amplified phone features a visual ringer indicator, so you can see clearly that your phone is ringing, 9 direct memories, 3 emergency buttons and it is wall mountable. This extra loud telephone does not require a power adapter and is suitable for mild to moderate hearing loss.

BENEFITS:

- Receiving volume gain +30dB
- Flashing light indicator
- Big button keypad
- 3 Emergency memories
- 9 Direct memories
- Adjustable ringer level & tone
- Last number redial
- Hearing aid compatible

PRODUCT CODE: 252-171

£40.24
VAT may be applicable



GEEMARC AMPLIPOWER 40

If you struggle to hear phone conversations and often miss incoming calls, then the Geemarc Amplipower 40 Amplified Telephone can provide you with the adjustable extra-loud volume you may need. Enjoy receiver volume of up to 40dB (around four to five times louder than a standard phone!) and ringer volume of up to 80dB, with larger buttons also featured for easier dialling.

BENEFITS:

- Receiving volume gain +30dB
- Flashing light indicator
- Big button keypad
- 3 Emergency memories
- 9 Direct memories
- Adjustable ringer level & tone
- Last number redial
- Hearing aid compatible

PRODUCT CODE: 252-194

£62.70
VAT may be applicable



GEEMARC AMPLIPOWER 50

If you're having difficulties hearing, the Geemarc Amplipower 50 White Amplified Telephone will change your life for the better. This simple yet efficient telephone features the highest receiver volume available on the market, as well as an exceptionally straightforward design that can help you get back in touch with friends and family, and put an end to calls where you struggle to catch everything being said at the other end of the phone line.



BENEFITS:

- Flashing strobe light
- Handset volume (up to 60dB)
- Blocks out background noise
- Extra-large buttons
- Three emergency dial buttons
- 9 one-touch memory buttons
- Talk hands-free on the speakerphone

PRODUCT CODE: 252-195

£89.58

VAT may be applicable



DORO MAGNA 4000

GEEMARC AMPLIPOWER 50



DORO MAGNA 4000

The Doro Magna 4000 is one of the loudest phones in production today. This extra loud phone looks as good as any other modern piece of equipment in your home. We usually talk a lot about extra features and reasons to choose various amplified phones but in essence - really loud and really good looking does the trick here. Plus, it's at a great price for this level of amplification. We've listed some of the other features below for more information.

BENEFITS:

- 60dB voice volume
- 90dB ringer volume
- Adjustable tone & volume levels
- Optional visual ring indicator
- Caller ID
- 50 Phonebook entries
- Adjustable ringer level & tone
- Large buttons
- Backlit display



PRODUCT CODE: 253-026

£69.16

VAT may be applicable

GEEMARC AMPLIDECT 595 CORDLESS

The Geemarc AmpliDECT 595 Amplified Cordless Phone Twin Set is an ergonomic and easy-to-use phone combo, designed for people with hearing or cognitive impairments. Fitted with hearing aid compatibility and the option of saving up to nine numbers on the base, this amplified phone will provide the user with a quick and easy way of contacting loved ones and emergency services



BENEFITS:

- Big-button & talk keypad for easy use
- Max adjustable receiving volume of 50dB
- Hearing aid compatible to suit any user
- Stores up to four emergency numbers

PRODUCT CODE: 252-045

£80.61

VAT may be applicable

GEEMARC AMPLIDECT 595 TWIN CORDLESS

Stay connected and mobile with the Geemarc AmpliDect 595 Photo-2, an amplified, pre-paired, cordless twin phone system with an integral answering machine and photo memory buttons.

Simply plug into the mains to get started and this versatile amplified phone will enable you to walk around your home as you chat with friends.



BENEFITS:

- Adjustable volume, up to 50dB
- 90dB ringer volume
- Adjustable tone & volume levels
- Optional visual ring indicator
- Caller ID
- 50 Phone book entries
- Adjustable ringer level & tone
- Large buttons
- Backlit display

PRODUCT CODE: 252-046

£125.41

VAT may be applicable

PHONEPLUS TELEPHONE HANDSET AMPLIFIER

The Phoneplus is a discreet, stylish, battery operated device that connects between the base unit and handset of most corded handset telephones. It can be left connected when no volume or tone boosting is needed without affecting the performance of your telephone. The phoneplus automatically switches "on" when the handset is lifted, and switches "off" when the handset is replaced.

If telephone callers' voices seem very quiet or muffled you will benefit from using our Phoneplus. The Phoneplus is used to increase the volume of the caller's voice through your handset with the addition of boosting high or low tones if required

BENEFITS:

- Headset/Neckloop socket
- Volume control
- Tone control
- Boost control
- LED Indicator
- Works with 2 x AA batteries which may last up to two years (based on 20 minutes use per day)

PRODUCT CODE: 140-051

£22.98

VAT may be applicable



DORO MAGNA 4000



CORDED PHONE COMPARISON CHART



CL100



AMPLIPOWER 50



AMPLIPOWER 40



PHOTOPHONE 450



MAGNA 4000



CL1100



CL555



DORO MEMORY PLUS 319IPH

FEATURES

Ringer Volume (dB)

Up to 85dB

Up to 80dB

Up to 80dB

Up to 90dB

Up to 90dB

Up to 74dB

Up to 80dB

Up to 90dB

Handset Volume Gain (dB)

Up to 30dB

Up to 60dB

Up to 40dB

Up to 40dB

Up to 60dB

Up to 30dB

Up to 50dB

Up to 35dB

Answer Phone

✗

✗

✗

✗

✗

✗

✓

✗

Volume & Tone Control

✓

✓

✓

✓

✓

✓

✓

✓

Hearing Aid Compatible

✓

✓

✓

✓

✓

✓

✓

✓

Hands-Free

✗

✓

✓

✓

✓

✓

✓

✓

Incoming Call Indicator

Flashing Strobe Light

Direct Dial Buttons

9+3

9+3

9+3

6 (photo)

2

6+3

6+3 (Direct)

4 (photo)

Mains Power Required

✗

✓

✓

✓

✓

✗

✓

✗

Telephone Lead Length

2.5 metres

Ringer Melodies

3

3

3

10

1

3

11

3

Height (mm)

220

220

220

220

220

220

290

220

Width (mm)

200

200

200

160

200

165

200

200

Depth (mm)

85

85

85

70

85

80

95

80

Notes

• Line Powered Only

• 3 Emergency Numbers

• 3 Emergency Numbers

• Buttons light up to indicate incoming call

• Loudest Corded Phone

• Line powered
• Outgoing speech amplification

• Answerphone messages can be slowed down

• Plastic cover to hide keypad



SONUMAXX 2.4 HEADSET SYSTEM

Being hearing impaired often hinders your ability to watch your favourite programmes, which can lead to feelings of frustration. The Sonumaxx 2.4 Headset System for the Hard of Hearing is designed to reproduce exceptionally clear audio and high quality sound without having to worry about background noise.

BENEFITS:

- Volume is adjustable up to 120dB
- Produces exceptionally clear audio & sound
- Helps reduce background noise
- Storage, charger docking system
- Fully charged battery will last six to eight hours
- Includes two batteries
- Three sound profile pre-sets
- Digital & Analogue audio connections
- Inbuilt microphone to pick up sound
- Five hours recharge time

PRODUCT CODE: 230-450

£96.24

VAT may be applicable



SONUMAXX 2.4 NECKLOOP SYSTEM

This hearing loop system for TV delivers clear wireless sound from up to 25m away. It's ideal if you struggle to hear the TV and use hearing aids, and is suitable for people with up to severe hearing loss. It comes with digital and analogue cables and two rechargeable batteries.

BENEFITS:

- Enjoy clear speech & music on TV
- Choose TV volume that suits you
- Simple dial to adjust volume balance
- Boost the sounds you want to hear
- Switch easily from TV to conversation
- Hear TV almost anywhere at home

PRODUCT CODE: 230-461

£96.24

VAT may be applicable



ECHO MINITECH PRO

Echo MiniTech Pro® digital personal listener with exceptional sound quality that helps you hear conversations, TV and Radio etc. more clearly, with or without a hearing aid. If you are looking for a solution to help you hear conversation and TV more clearly, the MiniTech Pro® will help you out in these situations, whether you wear a hearing aid or not.

BENEFITS:

- Amplifies conversations
- Use with or without a hearing aid
- Switch easily between TV and conversation
- Active tone control
- Digitally controlled
- Powered by AA dry cell batteries

PRODUCT CODE: 753

£78.75

VAT may be applicable



ECHO MINITECH PRO BT WITH NECKLOOP

The Echo® MiniTech Pro BT™ rechargeable personal amplifier provides excellent amplification allowing you to enjoy conversations with family or friends, participate in meetings, use out and about, listen to the TV at home or connect to enabled Bluetooth devices such as mobile phones, tablets, laptops and other transmitters.

BENEFITS:

- Amplifies conversations
- Connect to your mobile phone
- Use with hearing aid
- Switch easily between tv, conversation bluetooth
- Active tone control
- Digitally controlled volume
- Powered by rechargeable batteries via USB cable

PRODUCT CODE: 754 N

£103.13

VAT may be applicable



ECHO MINITECH PRO BT WITH HEADSET

The ALL NEW Echo® MiniTech Pro BT™ rechargeable personal amplifier provides excellent amplification allowing you to enjoy conversations with family or friends, participate in meetings, use out and about, listen to the TV at home or connect to enabled Bluetooth devices such as mobile phones, tablets, laptops and other transmitters.



BENEFITS:

- Amplifies conversations
- Connect to your mobile phone
- Use with or without a hearing aid (headset or neckloop version)
- Switch easily between TV, conversation and bluetooth
- Active tone control
- Digitally controlled volume
- Powered by rechargeable batteries via USB cable

PRODUCT CODE: 754 H

£103.13

VAT may be applicable

ECHO MINITECH PRO BT & BLUETOOTH TRANSMITTER

This amazing bundle offer allows you to connect your standard Personal Listener MinitectT or MinitectPro to your mobile phone, laptop, tablet or any Bluetooth enabled transmitter totally wireless. Listening to music, watching YouTube videos or even making calls has never been so easy. Just plug in our Bluetooth receiver into MinitectT/MinitectPro, pair it with your Bluetooth enabled device and enjoy perfect sound through headset or neckloop



BENEFITS:

- Amplifies conversations
- Use with or without a hearing aid
- Switch between TV & conversation
- Active tone control
- Digitally controlled
- Powered by AA dry cell batteries

PRODUCT CODE: 754 - 755

£181.25

VAT may be applicable

ROGER EASY PEN

The Roger EasyPen wireless microphone helps people with hearing loss to follow group and one-to-one conversations more easily, in noisy situations and over distance. Simple to use, with just two buttons and a built-in microphone with automatic adjustment for sound levels, it suits people who don't need Bluetooth or manual microphone control.



BENEFITS:

- Hear more clearly in noisy situations
- Simple to use
- Choose how to use
- Wear with comfort
- Listen to TV and audio
- Enjoy eight hours' continuous use
- Create a microphone network
- Battery: Chargeable Lithium Polymer
- Charging docking station

PRODUCT CODE: MRT4008

£487.78

VAT may be applicable



ROGER SELECT MIC IN MEETING

ROGER PEN

Do you sometimes find conversations difficult to follow? The Roger Pen iN is a cutting-edge wireless microphone for using at work, at home and when you're socialising. It makes it easier to understand speech in loud noise, over distance and when several people are talking. The microphone settings automatically adjust to noise levels and speakers around you, or you can override the automatically selected microphone and choose your own setting. As well as being an outstanding conversation listener, you can also connect it to your TV and other multimedia devices for amplified sound without disturbing others. The Roger Pen is the all-inclusive version of the Roger Pen. There's no need to attach external (03) receivers to your hearing aids, as they are built into the new Roger Pen iN and will pair to your Marvel hearing aids with RogerDirect™.



BENEFITS:

- Superb sound quality
- Reduces background noise
- Hassle-free
- Enhances entertainment
- All-in-one solution
- Lightweight, compact design
- Battery: Chargeable Lithium Polymer
- Charging docking station

PRODUCT CODE: MRT4001

£515.63

VAT may be applicable

ROGER SELECT MIC

With technology fine-tuned for work meetings, these Roger Table Mic II microphones are perfect for working people with hearing loss. Easy to set up, they transmit wirelessly to a range of receivers, including the MyLink and Roger X. They take the worry out of following what's happening at meetings so you can focus on your work rather than your hearing.



BENEFITS:

- Fully participate in large meetings.
- Hear above the noise.
- Transmit directly to your hearing aids from multimedia devices.
- Easy to connect
- Enjoy a full day's use
- Battery: Chargeable Lithium Polymer
- Charging docking station

PRODUCT CODE: MRT4016

£598.13

VAT may be applicable



ROGER MYLINK NECKLOOP

Roger MyLink is a universal receiver compatible with any hearing aid or cochlear implant with a Telecoil setting. The Mylink 03 receiver is compatible with the Roger Select, Roger Pen, Roger Table Mic II and Roger Clip on Mic.

BENEFITS:

- Superior sound
- Enhances full speech understanding
- Listen over distance
- Blocks out background noise
- Hassle-free
- Clearer phone calls
- Enhanced entertainment
- Hear multiple speakers
- Up to 10 hours of operating time



PRODUCT CODE: HRR6001

£119.63

VAT may be applicable

ROGER MYLINK HEADPHONES PEN

Enables someone without hearing aids to use the Roger Pen system (when they connect the headphones into the Mylink receiver).

BENEFITS:

- Direct sound to your ears
- Superior sound
- Blocks out background noise



PRODUCT CODE: ARS5005

£22.20

VAT may be applicable

LISTENING DEVICES COMPARISON CHART



**SONIDO
BLUE
SILVER**



**POCKET
TALKER
AP44**



**POCKET
TALKER
AP55**



MINITECH+



**BELLMAN
MINO**



ROGER PEN



**BELLMAN
DOMINO PRO**



CONTEGO

FEATURES

Volume Control

Push Button

Rotary Dial

Rotary Dial

Push Button

Push Button

✓
(My Link Receiver)

Push Button

Push Button

Tone Adjustment

Push Button

Rotary Dial

Rotary Dial

Rotary Dial

Push Button

✗

Push Button

✗

Balance Control

✓

✗

✗

✗

✓

✗

✓

✗

Operating Range (Metres)

Up to 4m

Up to 25m

Up to 25m

Up to 25m

Battery Life (Hours)

Up to 150hrs

Up to 150hrs

Up to 100hrs

Stethoset 100hrs
Neckloop 40hrs

Up to 8hrs -
rechargeable

Up to 8hrs -
rechargeable

Up to 8hrs -
rechargeable

Up to 20hrs -
rechargeable

**Low Battery
Light Indicator**

✓

✗

✗

✓

✓

✓

✓

✓

**Microphone
Extension Lead**

✓

✓

✓

✓

BE127 - 5m
BE136 - 1m

N/A

BE9127 5m &
BE9136 1m

N/A

Microphone settings

Omni -
Directional

Directional
Omni & Semi -
Directional

Omni -
Directional

Omni -
Directional

Notes

- Hearing Loop Function

- 5 Years Warranty

- 5 Years Warranty

- Large Control Buttons

- Large Control Buttons

- Bluetooth Compatible up to 10m
- Volume can be set for each ear

- Large Control Buttons

- Unlimited number of receivers can be added

- Comes with audio connection leads

ALARMS & ALERTS



ECHO POWER WAKE ALARM CLOCK

This extra-loud alarm clock features a range of audio, visual and vibration alarm combinations, two volume and three tone settings, an easy-read clock display and 72-hour back-up battery. It's suitable for heavy sleepers and people with all levels of hearing loss.



BENEFITS:

- Strong enough to wake Heavy sleepers
- Choose the alarm that's best for you
- Hear the bleeper alarm more easily
- No more squinting to see the time
- Never oversleep
- Stylish
- 72 hour battery backup

PRODUCT CODE: 474-1005-01

£43.75

VAT may be applicable

SONIC SHAKER PORTABLE ALARM CLOCK

The Sonic Shaker is a digital vibrating travel alarm clock. The clock is very easy to set and use; with vibrate only, beep only or vibrate with beep modes.



BENEFITS:

- 12 hour clock with pm indicator
- 4 minute snooze
- Clip & lead to secure in/under pillow
- Manual display LED light
- Protective travel pouch for easy packing
- Batteries - supplied (2xAA + 1xAAA)

PRODUCT CODE: 205-100

£31.35

VAT may be applicable

GEEMARC WAKE 'N' SHAKE VOYAGER TRAVEL

The Geemarc Wake 'n' Shake Voyager Extra Loud Travel Alarm Clock with Vibration offers volume adjustments of up to 75dB, while its compact design makes it perfect for travel. This is the ideal solution for deep sleepers and the hard of hearing.

BENEFITS:

- Extra loud alarm (up to 75dB at one meter)
- Alarm duration of one minute
- Snooze duration of between five and 60 minutes
- Built-in vibrator with two levels of vibration
- Five different alarm settings
- Lamp and timer functions
- Easy-to-read display
- Time format of 12/24 hours
- Easy-to-use function keys
- Dimensions: 9.5 x 9 x 3cm
- Batteries (1 x AAA battery; 2 x AA batteries)



PRODUCT CODE: 252-091

£26.86

VAT may be applicable

ECHO VIBRATING PAGER ALERT

The vibrating pager alert is a portable device that will alert you with a strong vibrate, sound and LED, when the transmitter (bell push) is pressed. The pager alert is ideal for people who require a portable device to alert them to the door or as a person to person pager.

BENEFITS:

- 300m transmission distance
- Volume controlled amplified bell sound
- Choice of 16 different melodies
- Options to sound chime or flash, or flash and sound chime together
- Four indicators show which transmitter triggers the receiver
- Low battery indicator



PRODUCT CODE: 475

£50.00

VAT may be applicable

ECHOCHIME 300 DOORBELL & BELL PUSH

EchoChime300™ Doorbell is a loud sounding and flashing wireless doorbell system with bell push. The addition of other alert accessories enables the EchoChime300 to become a multifunctional home alerting device.



BENEFITS:

- Trouble free front cover battery replacement
- Extra loud & clear bell sound choice of melodies
- Low power consumption
- Volume control to adjust volume level of chime
- Choice of sound only alert, flash only alert, or flash and sound alert
- Customise different alert sounds for each transmitter
- Battery operated

PRODUCT CODE: 474-1011-03

£60.00 inc VAT.

Not eligible for VAT exemption

ECHO SOUND SENSOR TRANSMITTER

The sound sensor can be easily paired with the flashing chime receiver and/or the vibrating pager to provide a simple alerting option for door intercom systems. The transmitter is simply fixed next to the intercom with a self-adhesive pad (provided); the microphone is then attached to the intercom speaker. The transmitter will then activate the chime or vibrating pager once the microphone picks up the buzz from the intercom. The transmitter has three sensitivity settings to help prevent false activation caused by other sounds and vibrations.



BENEFITS:

- Transmission distance up to 300m (open field)
- Low, Medium & high sensitivity switch
- Simple installation no wiring required
- Low battery indicator on receiver – Power source 2 x AAA batteries

PRODUCT CODE: 660-1008-01

£39.00 inc VAT

Not eligible for VAT exemption

ALARM CLOCK COMPARISON CHART



FEATURES

WAKE 'N' SHAKE CURVE

WAKE 'N' SHAKE CLOCK

VIBRATING PILLOW ALARM

SONIC CLASSIC ALARM

TRAVEL SONIC ALARM

TRAVEL TIM

BELLMAN PRO

Loudness

90dB

95dB

N/A

80dB

80db

73db

100dB

Tone

✓

✓

✗

✓

✗

✗

✓

Volume

✓

✓

✗

✓

✗

✗

Adjustable: increases the longer you leave the alarm

Snooze Function

5 minutes

9 minutes

4 minutes

4 minutes

4 minutes

8 minutes

9 minutes

Multi -Alert

✓

✓

✓

✓

✓

✓

✓

Vibration, sound, flash or all three

Vibration, sound, flash or all three

Vibration, sound, or both

Vibration, sound, flash or all three

Vibration, sound, or both

Vibration, sound, flash or all three

Vibration, sound, flash or all three

Mains Powered

✓

✓

Battery

✓

Battery

Battery

✓

Backup Battery

✓

✓

✗

✓

✗

✗

✓

Digital Display

12 or 24 hrs Large (50mm high)

12 or 24 hrs Large (50mm high)

Analogue

Analogue

12 or 24 hr display

12 or 24 hr display

12 or 24 hr display

Adjustable Display Brightness

✓

✓

✗

✓

✗

✗

✓

3 levels

5 levels

Night-Time Cover

✓

✓

✓

✓

✓

Pad not included but can be purchased separately

✓

Including vibrating pad

Height (mm)

180

180

90

140

90

90

108

Width (mm)

90

95

120

140

90

70

121

Depth (mm)

50

56

50

70

30

30

92

Additional

USB charging function

Can be linked to telephone socket to alert you to calls at night

Ideal for travel

Clear display

Ideal for travel: clip secures it to your pillow

Ideal for travel: clip secures it to your pillow

Turn off sound and just have vibrating pad

ALARMS & ALERTS



MONA BABY MONITOR WITH VIBRATING PAD

The Mona Baby Alarm system is a portable video receiving system. It is made up of three parts, the first is the video receiver which is rechargeable and comes with a charging cradle. The receiver can be carried around the house and the charging cradle left on a bedside table. The second part is the baby monitor transmitter, this is a wireless infrared camera which also reacts to sound, this part is placed in baby's room.



BENEFITS:

- Vibrating Pad to alert you
- Vibrate each time when baby cries
- Portable video receiving system
- Infrared LED technology
- Use the monitor day & night.
- Rechargeable video receiver with LCD display
- Range 50 metres

PRODUCT CODE: 230-760

£162.99

VAT may be applicable

MONA BABY MONITOR

This is a wireless camera transmitter to be paired with the mona Video receiver and features infrared LEDs and night vision equipment, it uses sound monitoring to activate the camera.



BENEFITS:

- Portable video receiving system
- Infrared LED technology
- Use the monitor day & night.
- Rechargeable video receiver with LCD display
- Range 50 metres

PRODUCT CODE: 230-750

£73.99

VAT may be applicable

FIREHAWK OPTICAL SMOKE ALARM

The new and innovative range of intelligent wireless alarms are designed for ease of installation and use. These new wireless alarms are built upon the already proven reputation and excellent quality of the FireHawk Smoke (FHB10) and Heat (FHH10) Alarms; both of which are used by UK Fire and Rescue Services and other sectors.

BENEFITS:

- Ultimate intelligent wireless interlink technology.
- Sealed in high performance battery - service life of 10 years
- Alarm silence feature allows unwanted alarms to be silenced - resets automatically
- Low battery indicator gives 30 days warning of end of product life. Low battery warning silence feature allows low battery warning to be silenced for 10 hours
- options to sound chime or flash, or flash and sound chime together
- Loud 85 decibel horn. Auto switch mounting plate



PRODUCT CODE: FHB10W

£34.99

VAT may be applicable

FIREHAWK HEAT ALARM

The FireHawk long life 10 year heat alarm comes with Advanced Thermistor based detection, controlled by bespoke software. Heat alarms are specifically designed for applications where smoke alarms would be unsuitable, such as kitchens, garages and dusty areas.

BENEFITS:

- Unique X-Profile detection chamber controlled by bespoke software.
- TSE-Technology (Thermal Stability Enhancement)
- Auto Switch Mounting Plate.
- Alarm Silence Button ideal in non-emergency situations (nuisance alarms)
- Silence Low Battery Warning for up to 10 hours.
- Extra large Test Button for ease of use.
- Red led flashes once a minute to indicate power
- 7 year warranty. (10 year life alarm)



PRODUCT CODE: FHH10W

£36.45

VAT may be applicable

FIREHAWK CARBON MONOXIDE 5 YEARS

The FireHawk battery operated Carbon Monoxide alarms are ideal for the home and travelling on holiday. It's compact size takes up little room in the baggage but gives you invaluable protection from faulty heating and cooking appliances wherever you are.



BENEFITS:

- Sealed-in Lifetime Lithium Battery
- Long Life Sensor.
- Automatic Sensor Test
- End of Life Indicator. 3 short beeps every minute indicate end of sensor life
- Auto Switch Mounting Plate.
- Easy Mounting System
- CO Alarm Silence Button
- Silence Low Battery Warning
- Led indicators for power, alarm & fault

PRODUCT CODE: CO7B-10Y W

£48.74

VAT may be applicable

FIREHAWK HARD OF HEARING ALARM SYSTEM

The FH700HIA has been designed to meet the needs of those with hearing impairments. The system incorporates the small control unit with high intensity LED strobe and rechargeable battery back-up. The vibrating pillow pad connects to the control unit and warns the user when in bed.



BENEFITS:

- Mains Powered Control Unit with Rechargeable Battery Back up.
- Vibrating Pillow Pad placed under a pillow will vibrate to alert the user when in bed
- Control Unit Connects Wirelessly with Firehawk Wireless Base
- Strobe Unit can be freestanding or wall mounted.

PRODUCT CODE: FH700HIA

£59.38

VAT may be applicable

ACCESSORIES



”STUBBY” MICROPHONE



The Stubby Microphone is a small powerful microphone which can be used with the EchoMiniTech™ or MiniRC™ to make it portable.

£25.24
VAT may be applicable

BELLMAN & SYMFON NECKLOOP



Can be used with hearing aids equipped with Telecoil. Connect it to your speech amplifier, mobile phone or tablet. Available in two cable lengths

£30.26
VAT may be applicable

12V 0.5A MAINS ADAPTER



Compatible with Echo RadioLink™ EchoLink™ EchoIR™ Echo2.4G EchoVoice® EV6™

£17.50
VAT may be applicable

2 PORT TOSLINK DIGITAL OPTICAL AUDIO SPLITTER



This very compact splitter allows you to connect a single digital optical SPDIF TosLink source to two different TosLink equipped devices such as an HDTV, AV amplifier, Hi-Fi & home cinema systems.

£20.83
VAT may be applicable

38M REEL OF LOOP WIRE FOR LOOP SYSTEMS



The Echo Loop wire is 38m in length and will cover a room of approximately 100sqm. The wire can be shortened or lengthened easily to accommodate different sized rooms.

£27.50
VAT may be applicable

1.2M TOSLINK SPDIF DIGITAL OPTICAL CABLE



High quality fibre optic cable ensures crystal clear digital audio transmission.

£15.00
VAT may be applicable

TERMS & CONDITIONS

1. PARTIES

a) 'you' or 'your' means the person ordering products from Action Deafness; 'we', 'us' or 'our' means Action Deafness, a company limited by guarantee registered under company no. 06706042 and a charity registered under no. 1163758 (England and Wales) whose registered address is Peepul Centre, Orchardson Avenue, Leicester, LE4 6DP, UK Our VAT registration number is: 978 89163

b) These Terms apply to any order you place for products from Action Deafness. Please read these Terms carefully and make sure that you understand them before ordering any products from us. We amend these Terms from time to time; every time you wish to order products, please check these Terms to ensure that you understand the terms and conditions applicable at that time. Please note that before placing an order you will be asked to agree to these Terms. If you refuse to accept these Terms, you will not be able to order any products. You should print a copy of these Terms or save them to your computer for future reference. These Terms and any contract formed between you and us are only in the English language.

2. PRODUCTS AND ORDERS

a) To place an order with us, please follow the instructions in this brochure.

b) Any order you place with us is an offer for you to buy products. We accept that offer when we receive your payment, not before.

c) If we cannot provide the product/s you order, we will give you the option to cancel your order or receive an alternative product/s. If necessary we may cancel your order, or you may cancel it before we have sent the product/s to you (see Clause 6 for more on your cancellation rights). If you have already paid for the product/s, we will refund you in full.

3. PRICE AND PAYMENT

a) Prices shown do not include the cost of postage and packing; these charges will be discussed at the point of order if applicable.

b) Although we do our best to ensure that prices are correct in our literature, we will from time to time amend our prices. Before we send the product/s to you, we will tell you about any change in the prices of any product/s you have ordered or the cost of the postage and packing. We will give you the option to cancel your order. If we are unable to contact you using the contact details you provide during the order process, we will treat your order as cancelled.

c) You can pay for your product/s using any one of the payment methods indicated during the order process. When paying directly from your bank via cheque, card or direct payment, the person placing the order must be the credit card or debit card holder or have the card holder's authorisation. If the card holder later denies authorisation, you may be charged with a criminal offence.

d) Prices shown include VAT (the rate will be as issued by the UK government at the time of purchase unless we say otherwise). Staff will discuss with you at point of sale whether you qualify for VAT Exemption or whether you need to pay VAT.

4. MONEY BACK GUARANTEE

a) We offer a 28-day money-back guarantee. This guarantee only applies to certain products and the exclusions set out at Clause 6b also apply to this guarantee; if you are unsure whether this guarantee applies to any product/s, please check with our Customer Service Team before buying and returning them to us.

b) You will need to return products to which the guarantee applies with their original packaging, any instruction sheets and in an 'as new' condition including all parts. Please see Clause 8. We will then exchange the product/s or give you a refund on the product/s only.

c) If you return any product/s outside the 28-day period, and/or damaged, we will be unable to give you a refund.

d) Nothing in these Terms affects any rights you have under the Consumer Contracts Regulations 2013 or any of your other legal rights.

5. RISK AND OWNERSHIP

a) You accept that you will become responsible for what happens to products as soon as you have received them.

b) You will not become the legal owner of any product/s until you have paid for them in full. If you have not paid for any product/s, we may refuse to accept further orders from you and we may take legal action against you.

c) In line with current Waste Electrical and Electronic Equipment (WEEE) legislation, we are not responsible for the costs of collecting and treating non-household WEEE. You can get more information on environmentally responsible WEEE disposal and nearby recycling facilities from the Recycle More website.

6. RETURNS AND REFUNDS

a) Returns – You must return the product/s to us in their original packaging no later than 28 days after the day on which you received your order and you will bear the cost of the return postage and packing unless the product/s are being returned because they are damaged, faulty or incomplete (please see clauses 5 and 9). If the product/s cannot be returned by post, we estimate that if you use the courier that delivered your order to you, these costs should not exceed the sums we charged you for delivery.

b) We recommend that you get proof, from the postal service provider, that you have posted products to us, or send them by recorded delivery. All products to be returned must be sent to our office address; Action Deafness, Action Digital Direct, Vesta Tilley House, Lowesmoor Worcester, WR1 2RS. We try our best to make sure that we process returns within 15 working days of receiving them. Please remember that products returned using Royal Mail can take up to 14 days to reach us.

c) Refunds – We will refund you by the same method as you used for payment.

7. LIABILITY

a) If you are a consumer, we are under a legal duty to supply goods that conform to the description provided to you before you placed your order; advice about your legal rights is available from your local Citizens Advice Bureau or Trading Standards Office.

b) We warrant that when products are delivered they will match their description, be free from faults and fit for their purpose for at least 12 months. If within 12 months from the date of delivery you find that the product/s are faulty or not fit for their intended purpose, you have the right for the product/s to be repaired or replaced (at our discretion) or, if this is not practical, to receive a full or partial refund (unless we can show that the product/s were fit for their purpose during this period of time). This will not apply to products that have been damaged by you the consumer.

c) Some products are covered by a longer warranty period; please contact our Action Digital Direct (ADD) Team for details.

d) Our warranty periods do not cover faults due to fair wear and tear, deliberate damage, negligence, abnormal storage or working conditions, failure to follow the manufacturer's instructions (whether verbal or in writing), misuse or the product/s being altered or repaired without our permission.

e) You are responsible for returning the products to us and we will reimburse your reasonable costs in doing so.

f) You must make sure that any product/s you return to us are adequately packaged and accompanied by proof of ownership. If you return any product/s without proof of ownership, we may not be able to identify you as the owner and so may not be able to accept the returns or send the product/s back to you. If so, we will store the product/s for 28 days, after which (if they are not claimed) you authorise us to safely dispose of them on your behalf.

8. WARRANTY

a) If you are a consumer, we are under a legal duty to supply goods that conform to the description provided to you before you placed your order; advice about your legal rights is available from your local Citizens Advice Bureau or Trading Standards Office.

b) We warrant that when products are delivered they will match their description, be free from faults and fit for their purpose for at least 12 months. If within 12 months from the date of delivery you find that the product/s are faulty or not fit for their intended purpose, you have the right for the product/s to be repaired or replaced (at our discretion) or, if this is not practical, to receive a full or partial refund (unless we can show that the product/s were fit for their purpose during this period of time).

c) Some products are covered by a longer warranty period; please contact our Action Digital Direct Team for details.

d) Our warranty periods do not cover faults due to fair wear and tear, deliberate damage, negligence, abnormal storage or working conditions, failure to follow the manufacturer's instructions (whether verbal or in writing), misuse or the product/s being altered or repaired without our permission.

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9. COMPLAINTS

If you would like to contact us to make a complaint, please contact our Action Digital Direct Team. Please read our Complaints Policy for more information, which can be requested from our Action Digital Direct Team.

CONTACT US

ACTION DIGITAL DIRECT

Address: Vesta Tilley House,
Lovesmoor, Worcester WR1 2RS

Tel: 0116 2533200

Mobile: 07725 244129
(24 hour voice/sms number)

Email: equipment@actiondeafness.org.uk

Website: www.actiondeafness.org.uk

Registered Charity No: 1163758

Company Registration No: 06706042

