

SERVICES

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This Department has a range of products and services which can support D/deaf people to overcome barriers and enable service providers to have a better understanding of deafness.

EQUIPMENT

We provide a wide range of Equipment for the home and work to ensure Deaf people are safe and able to lead independent lives. Contact us for a copy of our equipment brochure or to discuss an order. Visit us at one of our locations to find out what equipment can benefit you.

TRAINING

We offer bespoke training in Deaf Awareness and British Sign Language, which can be one off sessions or an ongoing course, to meet the needs of our clients. Get in touch to discuss your requirements and see how our Training Department can help you improve your customer experience.

T&T

Our Telephone & Translation service operates weekly where we support Deaf clients.

TRANSLATION

Clients can have written correspondence (benefits, financial, legal, medical, housing, education etc) translated into BSL so they can understand the content and know how to respond.

TELEPHONE

Clients can utilise a trained sign language interpreter to make phone calls to organisations that they would otherwise not be able to contact.

INFORMATION AND ADVICE

We provide Information & Advice on a wide range of topics ensuring that clients are informed and supported.

CENTRES

We have centres where the Deaf and hard of hearing Communities can meet to socialize to reduce isolation and loneliness.

During the Covid-19 pandemic, we have established 'Zoom Coffee Mornings' where friends can meet up to maintain social contact despite restrictions.

SOCIAL MEDIA

We provide translation, transcription and technical support to help companies make their webpages accessible to Deaf, hard of hearing and blind people. If you would like to know how your website can be more accessible to a wider audience, please contact us.