



#TeamAD

AD's bespoke services are delivered throughout the UK, 7 days a week.

About us

Action Deafness (AD) is a Deaf-led charity run by specialists. Our understanding of deafness enables us to provide specialist, accessible & equal services so that Deaf people can lead full, independent lives.

Live life without limits

AD are a registered Care Quality Commission (CQC) provider offering Deaf, deafened, Hard of Hearing and Deafblind people specialised and personalised service.

"Supporting Deaf people in the community"



Scan the QR code for more info



CONTACT AD

For Community & Care Service Provision

Text: +44 (0)752 855 1162

For General Enquires Call: +44 (0)116 253 3200

Email: community@actiondeafness.org.uk

Website: www.actiondeafness.org.uk

Registered Charity No: 1163758 (England & Wales); SC050670 (Scotland) Company (limited by guarantee) Registration No: 06706042

COMMUNITY & CARE

Service





Community & Care

#TeamAD provides 1:1 specialist support to improve the quality of life, independence and opportunities for Deaf and Deafblind people through:

 PA Support

 Deafblind Communicator Guides

 24/7 Personal Care

 Deaf Extracare at Home



Our Process

Contact us:

Complete the online referral form, email or phone.

Meeting:

A face to face meeting will be held with the Manager, family member(s) and/or health professionals.

Package:

A tailored support package will be developed to meet the client's needs.

Introduction:

The Manager will introduce the PAs to the service user.

Review:

Regular reviews will be held to ensure the care/support plan continuously meets their requirements.



Our Staff

Our truly valued PAs and Communication Guides are carefully selected, trained, and supported.

They undergo enhanced DBS and reference checks.

They are flexible to meet service user's needs, promoting independence, confidence, and developing life and social skills.



"I enjoyed having my PA with me, I felt confident/happier and it's enjoyable now." Client, Hertfordshire

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"We are really so grateful for you making this happen you are a superstar."
Family member of Client, Nottinghamshire